

FIREPLACE & STOVE CENTRE

Thank you for your order and choosing Mansfield Fireplace and Stove Centre!

Our team are working behind the scenes to put everything together for your installation to take place.

Here are a few points below on what happens next;

Preperation

Preparing Your Chimney

We advise to have your chimney swept prior to our team arriving. This will minimise soot fall and potential damage to any items in your home. We highly recommend this company; Sweeps chimney services - 07907132226.

Preparing Your Home

Please remove any wallpaper on the walls we are working on in preparation for our team arriving (for those having a log burner or media wall installed).

Please prepare the workspace in your home by removing or covering any expensive furniture or valuables before the job starts. If you have an open plan area, we would advise sealing the area we are working in to stop dust spreading. Our team will cover the immediate floor where we will be working, however we are not responsible for any damages to furniture or valuables. If you're having a media wall installed, please ensure your TV and any sound bars are on site for the start of the installation. If this is not possible, please share the dimensions with the Installation team.

Preparing The Outside

Please designate a suitable area outside for our installers to cut and mix adhesives, preferably close to the workspace. We would also advise to move any vehicles away from the chimney area, so potential falling objects cannot cause damage. We cannot be responsible for this.











Installation Day

Keeping Pets Safe

Please ensure any pets are secure and not in the area or workspace our team will need access to, as we will be entering in and out of the premises throughout the day.

Arrival

Our Installation team will arrive between 9-10 am after collecting materials from our storage unit. We will prepare the area by covering the immediate floor, and set up in our designated outdoor area.

During Installation

Depending on the scale of the installation, this may vary between 1-5 days. Our installation team, from stove installers, Heatas engineers, plasterers, electricians and joiners, will be onsite completing their part in your installation.

A Rubble Removal

As standard we bag and stack rubble up outside your property for you to dispose to your local tip F.O.C, unless arranged otherwise. If you would like a skip arranging at an additional cost, please mention this to our office.

On Completion

Time To Enjoy

Your new stove will be ready to use 24 hours after the installation, this allows the materials to properly set. Sit back, and enjoy your new stove!

We would be so grateful if you could leave us a review and upload photos of your newly completed stove, media wall or fireplace!



